

# Willenhall Oak Medical Centre



70 Remembrance Road, CV3 3DP

PARTNERS  
DR RAJESH KOLLURI  
DR ERLYS WILLIAMS

**April 2026**

## Welcome to our Newsletter

Following the Easter break, we hope you're enjoying the first rays of sunshine and the brighter days ahead.

As we move into the new season, it's a great time to look after your health and wellbeing—whether that's getting outdoors, staying active, or keeping on top of any health concerns.

If you need us, your GP practice is here to help.

Wishing all our patients a happy and healthy spring! 🌻 🌿

## 🏆 🎉 Congratulations Coventry City! 🎉 🏆

A huge congratulations to all Coventry supporters on your team's fantastic achievement in joining the Premier League!

Your passion, loyalty, and support have been incredible throughout the journey—this is a moment to truly celebrate.

Wishing the team every success in the season ahead! ❤️

## May is skin cancer awareness month

Have you noticed any new or changing pigmentation on your skin? Changes in moles, dark spots, or patches of skin can sometimes be an early sign of skin cancer. It's important not to ignore anything unusual.

👩🏻 If you have any concerns about your skin, contact your GP surgery for advice.

Early checks can make a big difference.

✔ Look out for:

- New moles or marks
- Changes in size, shape, or colour
- Itching, bleeding, or crusting

Your health matters—if in doubt, get it checked.

📞 Contact your GP practice today for reassurance and support.

## SURGERY CLOSURES

We will be closed on Wednesday 13<sup>th</sup> May from 12 noon for staff training.

We will reopen on following day as normal.

We apologize for any inconvenience this may cause. Staff training is something we do to improve the services we offer to you. Should you require urgent medical attention or advice whilst we are closed, you should call 111 or visit 111.nhs.uk. If you feel your situation is life threatening, please call 999.

## Patient Participation Group

We work closely with our Patient Participation Group (PPG) to improve our services. Please check their notice board in reception to see how you can get involved, or email [Lenka.weatherson1@nhs.net](mailto:Lenka.weatherson1@nhs.net)

Our meeting minutes and date of next meeting is on our website [www.willenhallloak.nhs.uk](http://www.willenhallloak.nhs.uk)

Follow us on



## CALLS

All calls to and from the surgery are recorded for monitoring and training purposes.

## Spring COVID vaccinations

Please contact us if you eligible and would wish to have the covid vaccination.

Vaccination will therefore be offered in England in spring 2026 to:

- adults aged 75 and over
- residents in care homes for older people
- individuals aged 6 months and over who are immunosuppressed

\*\*\*\*\*

## Welcome to new members:

Dr Jordan Byrne – new GP

Dr

Bronte – our new reception member of our team

Visit our website:

[www.willenhallloak.nhs.uk](http://www.willenhallloak.nhs.uk)

## ♥ New ECG Machine Now Available at Our GP Surgery ♥

We're pleased to share that our surgery now has a new ECG (electrocardiogram) machine to help assess your heart health. An ECG is a quick and simple test that records the electrical activity of your heart and can help identify potential concerns.

💬 If you think you may need a heart check-up, speak to our team about booking an ECG.

You may want to get checked if you're experiencing:

- Palpitations or irregular heartbeat
- Chest discomfort
- Dizziness or fainting spells
- Shortness of breath

📞 Contact the surgery to discuss your symptoms and see if an ECG appointment is right for you.

Early checks can provide reassurance and help us support your heart health.

## MISSED APPOINTMENTS

### 🚦 Help Us Improve Appointment Access for Everyone

Missed appointments without cancellation continue to be a significant issue at our GP surgery, affecting access for patients who need care.

📊 Recent figures:

- December: 150 missed appointments
- January: 151 missed appointments
- February: 160 missed appointments
- March: 162 missed appointments

Each missed appointment is time that could have been offered to another patient in need.

**Please help us reduce waiting times:** If you no longer need your appointment, let us know as soon as possible so we can offer it to someone else.

📞 Cancelling your appointment is quick and can make a real difference. By working together, we can improve access and reduce delays for everyone.

Thank you for your support.

## ORDERING REPEAT PRESCRIPTIONS

We politely ask our patients to please allow 3 working days to order a repeat prescription.

You can order your medication via the following ways:

- The free NHS app (most direct as goes directly to GP)
- Via our website [www.willenhallowak.nhs.uk](http://www.willenhallowak.nhs.uk) contact us online
- Email your request to [cwicb.secretary.willenhallow@nhs.net](mailto:cwicb.secretary.willenhallow@nhs.net)
- Handing paper requests into the surgery

**We do not take prescription requests over the surgery phone line.**

## ONLINE MEDICAL ENQUIRIES



Sometimes you cannot contact us due to work commitments or other reasons. We have had this function working on our website for over two years and we would like to remind patients that you can contact us via online. We respond to your enquiries on the same working day. Can we remind patients when submitting online enquiry please be aware that submitting life threatening or pregnancy complications is not appropriate for this pathway. Always remember that the administration can add delay to your treatment. If unsure call us or call 111 or 999 if you find your condition is life threatening.

## 👉 Breathe Easier – We're Here to Help 👈

If you've ever smoked and are experiencing symptoms like shortness of breath, a persistent cough, or frequent chest infections/colds, it's important to get checked.

Our GP surgery can review your symptoms and see if you're eligible for **spirometry testing**—a simple breathing test that helps assess how well your lungs are working.

💬 **Speak to our team today** to discuss your symptoms and whether a spirometry test may be right for you.

Early assessment can make a real difference to your lung health.

📞 Get in touch with the surgery to find out more.